

## CTTC Service Application

Kyleigh Drake <kyleighd@centexnet.com>

Thu 8/31/2023 2:42 PM

To: Kim Hill <kim@hillcountrypros.com>

Good Afternoon,

Welcome to the CTTC Fiber community and thank you for your interest in our fiber internet at 1884 Langford Cove Rd, Evant TX. I have attached the application packet for you, which must be signed and returned to our office before we can set up the installation process.

There is a w-9 on the application and we do request that you fill it out since the IRS requires us to have it on file. Since you will be in our member area it is so you can receive membership checks.

***The initial installation for the Internet is \$150.00 along with the 1<sup>st</sup> month of service***

After completing and signing the application forms, [click on the link below my contact information to securely upload your application and driver's license copy directly to me](#). Once I receive the application I will give you a call to go forward with the payment and getting you an install date and time.

If you should have any questions, please contact our office at 1-800-535-8904 or 325-648-2237 and I will be glad to assist you.

We thank you for choosing CTTC and we truly appreciate this opportunity to provide all of your telecommunications services.

Sincerely,

*Kyleigh Drake*

Customer Service Representative



Phone: 325-648-2237 or 800-535-8904 ext. 2317

Fax: 325-938-5319

Email: [kyleighd@centexnet.com](mailto:kyleighd@centexnet.com)

Web: [www.centex.net](http://www.centex.net)

[Please click here to securely upload files directly to me.](#)

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## WELCOME TO CENTRAL TEXAS TELECOMMUNICATIONS!

We are excited you have chosen CTTC as your telecommunications provider. Our company is dedicated to providing you with the very best communication services in rural Texas.

This application packet includes forms relating to our telephone and broadband products and services. Please complete all applicable forms in full. Once completed, please mail, fax or email the forms back to us along with a copy of your valid Texas driver's license or valid Texas identification. All applicable forms and fees must be received prior to installation/activation.

If you have any questions or concerns, please contact our Customer Service Center at 325-648-2237 or 800-535-8904 and one of our experienced representatives will be glad to assist you.

We welcome you as a CTTC member and look forward to serving you with the most reliable telecommunications available!

Sincerely,  
Central Texas TeleCommunications

PO Box 627, Goldthwaite, TX 76844  
Fax: 325-938-5319



## APPLICATION FOR MEMBERSHIP AND SERVICE

The Applicant hereby applies for membership in and agrees to receive telecommunication service from Central Texas TeleCommunications, a cooperative, non-profit corporation existing under the laws of the State of Texas for the purpose of furnishing telecommunication service.

Type of Service: ☐ Residential ☐ Business ☐ Government Agency

Name \_\_\_\_\_ Phone # \_\_\_\_\_ DOB \_\_\_\_\_

SS/Tax ID: \_\_\_\_\_ DL # \_\_\_\_\_ Email Address \_\_\_\_\_

Spouse Name (If joint) \_\_\_\_\_ Phone # \_\_\_\_\_ DOB \_\_\_\_\_

SS/Tax ID: \_\_\_\_\_ DL # \_\_\_\_\_ Email Address \_\_\_\_\_

Mailing Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

Installation Address \_\_\_\_\_ City/Zip \_\_\_\_\_

By providing your mobile number, you are agreeing to receive text messages. See our terms and conditions for full consent. To opt out, you must notify CTTC.

**(An easement may be required to provide service to your location)**

Inside City Limits? \_\_\_\_\_ City \_\_\_\_\_ County \_\_\_\_\_ School District \_\_\_\_\_

Nearest Neighbor(s) \_\_\_\_\_

Do you rent? ☐ Yes ☐ No

If yes: Owner's Name/Phone# \_\_\_\_\_

Do you authorize CTTC employees to enter your residence or business without your presence? ☐ Yes ☐ No

Special Instructions (animals on the property, gate code, etc.) \_\_\_\_\_

### INTERNET SERVICE PLANS (Installation Fee \$150.00)

- |   |         |
|---|---------|
| <input type="checkbox"/> 1 Gbps / 1 Gbps    | \$99.00 |
| <input type="checkbox"/> 100 Mbps / 20 Mbps | \$89.95 |
| <input type="checkbox"/> 10 Mbps / 1 Mbps   | \$69.95 |

\*These are maximum speeds and are not guaranteed. These speeds are subject to availability. Prices are subject to change.

Would you like a CENTEX.NET email account? ☐ Yes ☐ No

If yes, preferred User Name: \_\_\_\_\_@centex.net

Preferred Password (at least 6 characters): \_\_\_\_\_

#### For Office Use Only:

Membership # \_\_\_\_\_ Account # \_\_\_\_\_

Exchange \_\_\_\_\_ Telephone # \_\_\_\_\_

☐ New Member Applicant ☐ Existing Member/Membership Conversion

Name Change From: \_\_\_\_\_

Date Received \_\_\_\_\_ SO# \_\_\_\_\_ CSR \_\_\_\_\_

# AFFORDABLE CONNECTIVITY PROGRAM

## CONSUMER INFORMATION



The Affordable Connectivity Program is an [FCC program](#) to help families and households struggling to afford broadband internet service during the COVID-19 pandemic.

The Affordable Connectivity Program provides:

- Up to \$30/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and

The Affordable Connectivity Program benefit is limited to one monthly service discount per household.

### Who is Eligible?

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 200% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#);
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, or did so in the 2019-2020 school year;
- Received a Federal Pell Grant during the current award year
- Participates in Special Supplemental Nutritional Program for Women, Infants and Children (WIC)

### Three Ways to Apply

1. **Contact your preferred participating broadband provider** directly to learn about their application process.
2. **Go to [AffordableConnectivity.gov](https://AffordableConnectivity.gov)** to apply online and to find participating providers near you.
3. **Call 833-511-0311 for a mail-in application**, and return it along with proof of eligibility to:  
Emergency Broadband Support Center  
P.O. Box 7081  
London, KY 40742



## APPLICATION FOR MEMBERSHIP AND SERVICE

**WOULD YOU LIKE TO ADD A PHONE LINE?** ☐ Yes ☐ No *(If No, skip to the next page.)*

\*A \$10.00 credit will be applied to your account if you purchase both phone and internet services.

**Residential Service - \$22.28 per month + applicable taxes and fees**

**Business Service - \$26.62 per month + applicable taxes and fees**

*A non-recurring service charge will apply to add features after the initial installation.*

**POPULAR PHONE FEATURES:** Please choose any features you would like added to your phone service.

	Residential	Business		Res/Bus
<input type="checkbox"/> Touch Tone-Required	\$1.25	\$1.25	<input type="checkbox"/> Anonymous Call Rejection	\$1.00
<input type="checkbox"/> Call Waiting	\$1.50	\$2.00	<input type="checkbox"/> Caller ID Name	\$3.50
<input type="checkbox"/> Call Forwarding	\$1.50	\$2.00	<input type="checkbox"/> Caller ID Number	\$3.50
<input type="checkbox"/> 3-Way Calling	\$1.75	\$2.75	<input type="checkbox"/> Caller ID Name & Number	\$6.50
<input type="checkbox"/> Voicemail	\$3.95	\$5.95	<input type="checkbox"/> Per-line Blocking	Free
<input type="checkbox"/> Help Line	\$1.00		<input type="checkbox"/> Toll Block Collect Calls	Free

\*For a complete list of features, please ask your customer service representative

Please select the long distance carrier of your choice. You will need to contact the long distance carrier to set up an account and they should provide a 4-digit code that you will need to provide to CTTC to complete your service set up.

### INTERLATA LONG DISTANCE CARRIERS

- ☐ CenturyLink (800-860-1020)
- ☐ Frontier (800-921-8101)
- ☐ Central Texas Communications (800-535-8904)
- ☐ AT&T (800-222-0300)
- ☐ MCI (800-444-3333)
- ☐ Excel (800-875-9235)
- ☐ ACN Communications (888-226-9013)

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- ☐ Central Texas Telephone Coop (800-535-8904)

### A PIC FREEZE is highly recommended:

It is strongly recommended – but not required – that you authorize a PIC FREEZE. The purpose of a freeze is to prevent a change in your long distance carrier without your consent. A freeze is a protection against “slamming” (switching your long distance carrier without your permission). You can impose a freeze on either your local toll or long distance carrier, or both. If you authorize a freeze, you must contact Central Texas TeleCommunications at 325-648-2237 or (800) 535-8904 to lift the freeze before you can change your long distance carrier. You may add or lift a freeze at any time at no charge.

Do you wish to add a PIC FREEZE on your long distance carrier? ☐ Yes ☐ No

### TELEPHONE DIRECTORY LISTING

Would you like your phone number published in the telephone directory? ☐ Yes ☐ No (\$1.00 per month)

List As: \_\_\_\_\_ Directory Address: \_\_\_\_\_  
(911 Address or PO Box only – No City Listed)

**If Business, do you desire yellow page listings?** ☐ Yes ☐ No

If yes, list heading you prefer (ie., Hardware, Plumbers, Grocers): \_\_\_\_\_

Will you allow CTTC to responsibly use your account information (CPNI) to determine if we have products, features or services that may benefit you in the future? ☐ Yes ☐ No

## APPLICATION FOR MEMBERSHIP AND SERVICE

### **Required For ALL Applicants:**

Please provide a password of at least 6 characters for use when contacting our office: \_\_\_\_\_

Please answer **ONE** of the following questions. The answers will be used to verify your identity when speaking to our customer service representatives.

In what location or city were you married? \_\_\_\_\_  
What is your mother's or father's middle name (Please circle)? \_\_\_\_\_  
What is your favorite car? \_\_\_\_\_  
What is your pet's name? \_\_\_\_\_  
What is your favorite sports team? \_\_\_\_\_

You may add an individual(s) as an authorized user of your account, enabling that person to obtain call detail information or make changes on your behalf. Any individual who you authorize on your account will need to know the answer to the security question that you have selected above.

Authorized User #1 \_\_\_\_\_ Phone \_\_\_\_\_

Authorized User #2 \_\_\_\_\_ Phone \_\_\_\_\_

**Membership Options:** ☐ **Single – Individual or Business** ☐ **Joint**

### **By signing, the Applicant(s) understands and agrees to the following aspects of joint and single membership:**

Ownership of the membership and capital credits may be affected by a change in marital status or the death of a spouse. In particular:

- a. **Marriage of a Single Member.** The capital credits accrued by a single member will not transfer to a new joint membership unless the single member converts his/her single membership to a joint membership pursuant to Article I, Section 5 of the CTTC Bylaws. Otherwise, the capital credits accrued by the member while single will remain in his/her name.
- b. **Divorce of Joint Members.** If joint members divorce, the capital credits will remain in the name of the joint membership unless specifically addressed in a divorce decree provided to CTTC.
- c. **Death of a Spouse with a Single Membership.** Upon the death of a spouse with a single membership in his/her name, the surviving spouse must submit a new application for membership and services to maintain service. Any capital credits accrued by the deceased spouse may only be transferred to the surviving spouse through inheritance.
- d. **Death of a Spouse with a Joint Membership.** Upon the death of a spouse in a joint membership, the membership shall be held solely by the survivor pursuant to Article I, Section 5 of the CTTC Bylaws.

If applying for a joint membership, the term "member" includes both legal spouses, and any rights or liabilities of membership shall apply equally with respect to both spouses.

☐ **I have been notified that the service agreements and notices are available at:**  
**[centexnet.com/agreements/notices](http://centexnet.com/agreements/notices)**

By signing below, I understand as both a member and a subscriber, I am bound by all terms and agreements set forth by Central Texas Telephone Cooperative, Inc. (CTTC), including without limitation all provisions of the charter and bylaws of CTTC, and such rules and regulations as may from time to time be adopted by CTTC.

Applicant's Signature \_\_\_\_\_ Date \_\_\_\_\_

If Business – Title \_\_\_\_\_

Spouse's Signature (If Joint) \_\_\_\_\_ Date \_\_\_\_\_

## Request for Taxpayer Identification Number and Certification

► Go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9) for instructions and the latest information.

Give Form to the  
requester. Do not  
send to the IRS.

Print or type.  
See Specific Instructions on page 3.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.	
2 Business name/disregarded entity name, if different from above	
3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only <b>one</b> of the following seven boxes.  <input type="checkbox"/> Individual/sole proprietor or single-member LLC  <input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ► _____ <b>Note:</b> Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is <b>not</b> disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.  <input type="checkbox"/> Other (see instructions) ► _____	4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):  Exempt payee code (if any) _____  Exemption from FATCA reporting code (if any) _____  <small>(Applies to accounts maintained outside the U.S.)</small>
5 Address (number, street, and apt. or suite no.) See instructions.	Requester's name and address (optional) <b>Central Texas Telephone Cooperative, Inc.</b> <b>PO Box 627</b> <b>Goldthwaite, TX 76844</b>
6 City, state, and ZIP code	
7 List account number(s) here (optional)	

### Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

**Note:** If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number									
				-					
or									
Employer identification number									
				-					

### Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign  
Here

Signature of  
U.S. person ►

Date ►

## General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9).

## Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
  - Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
  - Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
  - Form 1099-S (proceeds from real estate transactions)
  - Form 1099-K (merchant card and third party network transactions)
  - Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
  - Form 1099-C (canceled debt)
  - Form 1099-A (acquisition or abandonment of secured property)
- Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

*If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.*