



CSWR-TEXAS

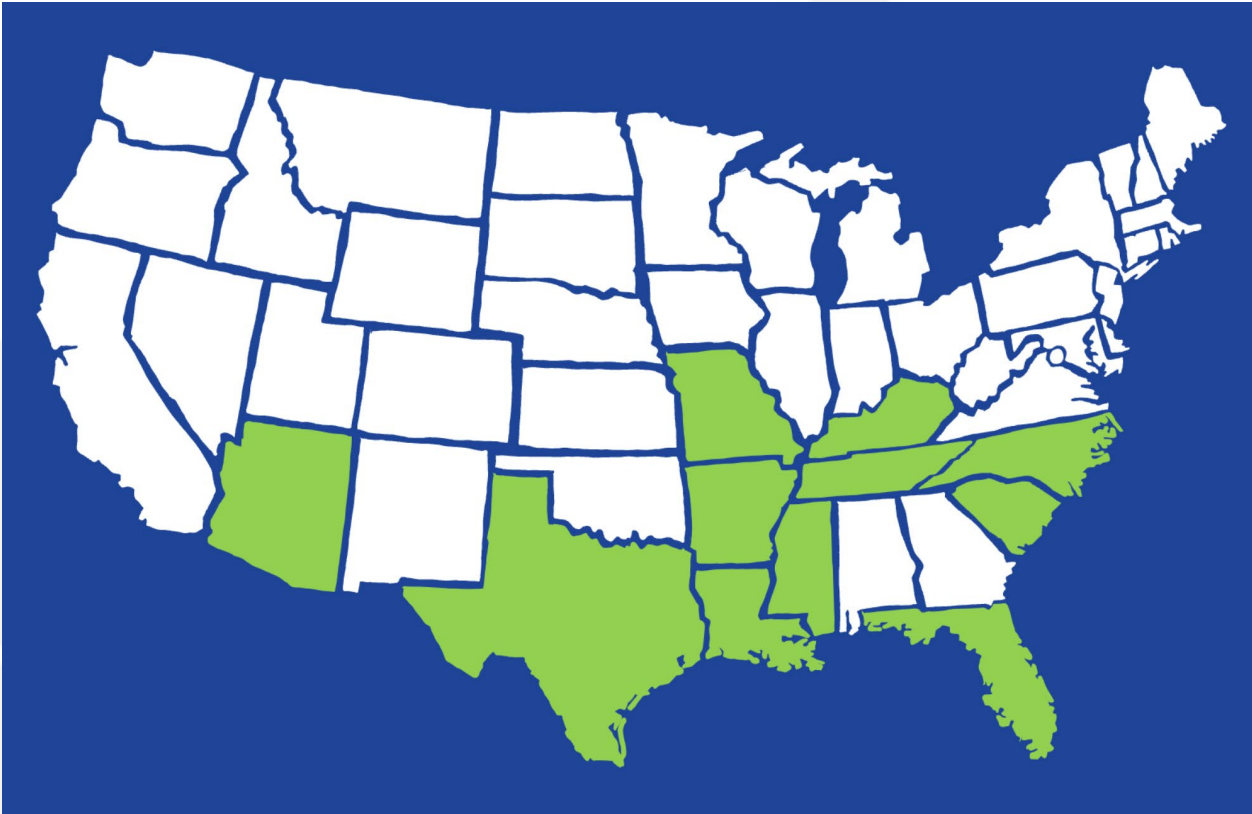
Utility Operating Company

A CSWR Managed Utility

SAFE WATER, HEALTHY COMMUNITIES



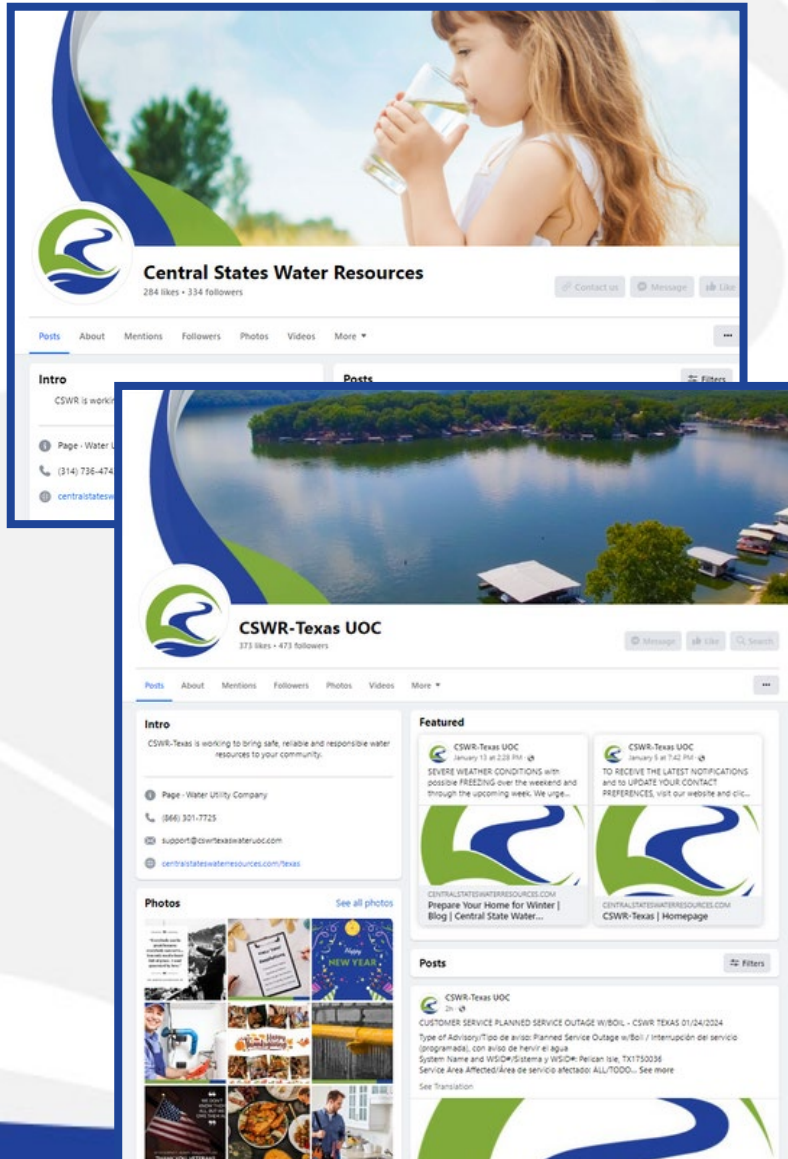
2023 Footprint



- CSWR proudly serves over 400,000 people in 11 states.
- CSWR is the 10th largest IOU in the U.S.



Customer Experience



In response to storm events with potential to impact our systems...

“
Thanks again for the updates. This information is extremely helpful to us. We appreciate CSWR and its employees.
”

-Public Utility Commission of Texas (PUCT) Representative



Priorities



Services



Safe, clean,
and reliable
drinking water



Reliable
wastewater
conveyance
and treatment



24/7 customer
service and
emergency
response



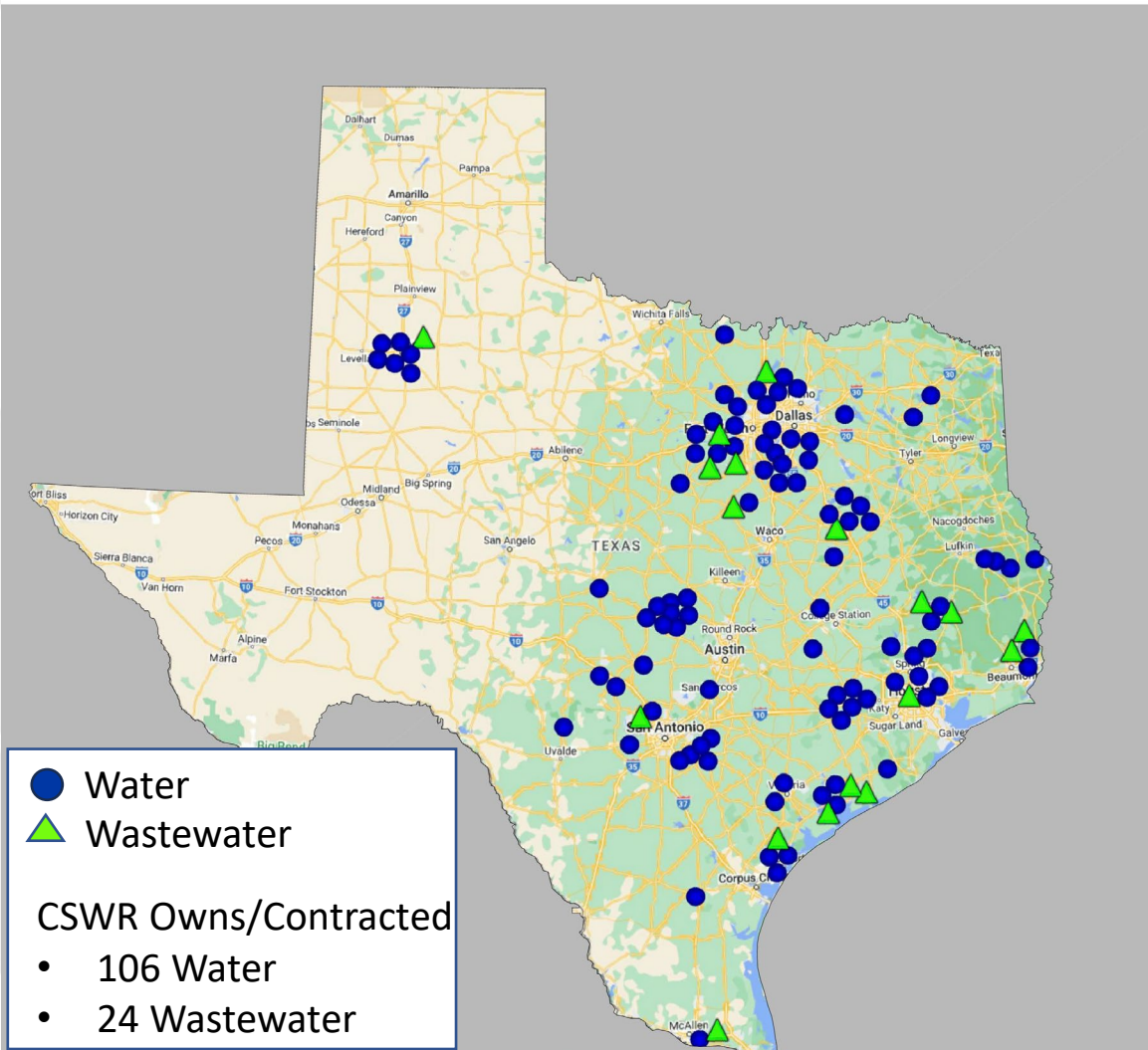
Best in class
billing and
payment
options



Rate Stability



Rates set and
regulated by state
commissions



- We continue to identify communities that may be in need of water and/or wastewater infrastructure investment.
- We actively invest in communities to bring professional, reliable service to consumers and ensure for sustainability in our partner communities.

Facility Name	County	Facility Name	County	Facility Name	County
Walnut Bend	Angelina	East Ponder Estates	Denton	Villa Utilities	Harris
Aransas Bay Utilities Water/Sewer	Aransas	Hilltown Addition	Denton	Vista Utilities	Harris
Copano Cove	Aransas	Rocky Point Community	Denton	Amberwood Subdivision	Harris
Copano Heights	Aransas	Vacation Village Water/Sewer	Denton	The Woodlands Water System	Hays
Hillside Estates	Austin	Chambers Meadow	Ellis	Quiet Village	Hidalgo
Lakeside Estates	Austin	City of Ferris Water/Sewer	Ellis	Quiet Village II	Hidalgo
Meadowview Estates I	Austin	Emerald Forest	Ellis	Lake Whitney RV Park Water/Sewer	Hill
Meadowview Estates II	Austin	Grande Casa	Ellis	Laguna Tres	Hood
Settlers Crossing	Austin	Howard Water Coop	Ellis	Laguna Vista Water/Sewer	Hood
Settlers Crossing II	Austin	Lakeview PWS	Ellis	Shady Grove Addition	Hood
Settlers Estate Section II	Austin	Lakeview Ranchettes	Ellis	Thorp Springs Water	Hood
Settlers Meadow	Austin	Red Oak	Ellis	4 R Ranch Water 2	Hunt
Sidney Shores Subdivision	Bandera	Spanish Grant	Ellis	Perrin Water System	Jack
Bridgewood WWTF	Bexar	Northside Water Corp. Water/Sewer	Erath	TCP Water System 2	Jackson
Lincecum Water Powers Addition	Brazoria	Thousand Oaks Subdivision	Erath	TCP Water System 3	Jackson
Woodlands West	Burleson	Keechi Addition	Freestone	TCP Water System	Jackson/Calhoun
Cassie Water System	Burnet	Lakewood Tanglewood	Freestone	TCP Water System 4	Jackson/Calhoun
Council Creek Village	Burnet	Thompson Water & Construction WWTF	Freestone	English Acres	Jim Wells
Deer Springs Water Company	Burnet	Wildwood Water System	Freestone	Castlecomb Water/Sewer	Kerr
S. Silver Creek Village I II & III	Burnet	Willow Creek Farms	Freestone	Fremont Water	Kerr
South Council Creek 2	Burnet	Chaparral Water System Gillespie	Gillespie	Sky Harbor Ranchettes Water System	Kerr
Woodland Harbor	Camp	Vineyard Ridge Water	Gillespie	Wood Trail Water Supply	Kerr
Myra Water System	Cooke	Oak Hills Ranch	Guadalupe	Riviera WCID Water/Sewer	Kleberg
Danieldale	Dallas	Fountainview Subdivision Water/Sewer	Harris	Farrar WSC	Limestone
Aero Valley	Denton	Oak Hills Estates	Harris	Deer Country WSC	Llano
Brittany Hill Water Association	Denton	Tall Pines	Harris	Flag Creek Ranch	Llano



CSWR in Texas Continued



Facility Name	County	Facility Name	County
Water Works 1 Floyd Acres	Llano	Mar Lynn Subdivision	Parker
Water Works 2 Island Lodges	Llano	Ponderosa Hills Subdivision	Parker
Franklin Water System 1 Water/Sewer	Lubbock	RJR Water (Mountain River)	Parker
Franklin Water System 3	Lubbock	Spring Valley	Parker
North University Estates	Lubbock	Treetop Estates	Parker
Seven Estates	Lubbock	Texas Landing Water/Sewer	Polk
Southwest Garden Water	Lubbock	Lake Limestone Coves	Robertson
Hubert Watson Subdivision	Matagorda	Post Oak	Robertson
Live Oak Hills Subdivision	McCulloch	Timberlane Water System	Sabine
Ville Dalsace Water Supply	Medina	El Pinon Estates	San Augustine
Sunset Water System	Montague	La Playa Subdivision	San Augustine
Waterco	Montague	Garden Valley WWTP	Smith
Deerwood	Montgomery	Circle R Ranchettes	Tarrant
Goode City	Montgomery	Cooley Point	Tarrant
Heritage Oaks Subdivision	Montgomery	Knob Hill WSC	Tarrant
Vista Verde Water Systems	Montgomery	Valley Vista Homeowners Association, Inc	Uvalde
Pelican Isle Water/Sewer	Navarro	Coletto	Victoria
Country Squire Subdivision Water/Sewer	Orange	North Victoria	Victoria
Longford Place Subdivision Water/Sewer	Orange	Boling Municipal Water District	Wharton
Parkview Subdivision WWTP	Orange	Boling MWD	Wharton
Parkview Water Supply	Orange	Arrowhead	Wilson
Abraxas Utilities Water/Sewer	Parker	C-Willow	Wilson
Crazy Horse Ranch	Parker	Hickory Hill	Wilson
Enchanted Lakes Subdivision	Parker	Shady Oaks	Wilson
Enchanted Oaks Subdivision	Parker	Hills of Briar Oaks	Wise
Highland Lakes	Parker	Big Wood Springs	Wood

CSWR-Texas systems as of January 2024

Systems with Water & Sewer are represented on one line





CSWR-Texas Update

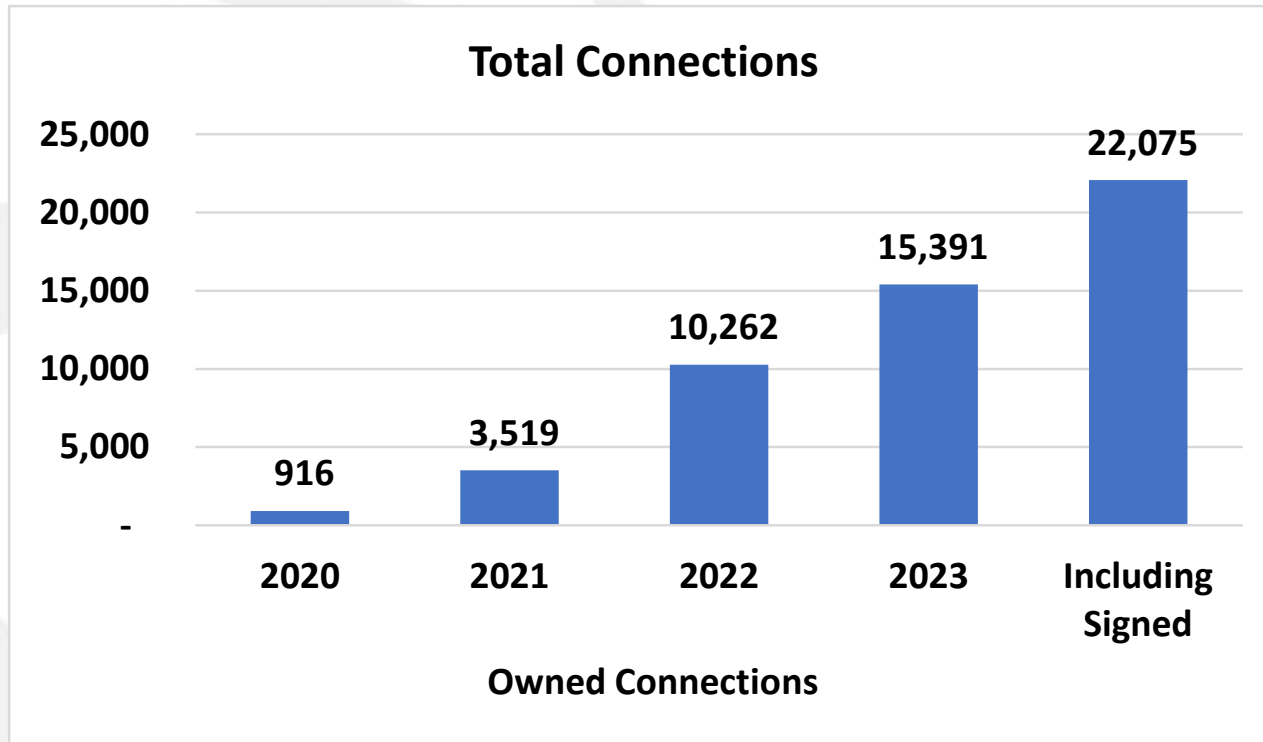


- Acquired/under contract: 106 water and 24 wastewater systems since December 2020.
- Have performed internal audits on 100% of our facilities in 2022
- Temporary Emergency Manager for Aero Valley, Farrar & Castlecomb
 - Aero Valley - Water system serving ~40 connections that was previously under BWA for 2+ years
 - Farrar - Water system serving ~15 homes where a customer was paying for operations expenses out of pocket
 - Castlecomb - Water & wastewater system serving 27 homes that was previously releasing untreated sewage in Guadalupe River
- Emergency Operator for Circle R water system in Tarrant County serving 45 homes
- Winter Storm Irma Response (2021)
 - Responded within 24 hours of storm passing on 23 water systems serving over 2,500 connections many of which had been owned for less than 60 days.
 - During this time CSWR-TX recorded 5,000 service calls and restored service at all but one plant within 48 hours.



Growth: Total Connections

2019 – 2023: Owned + contracted connections



Note: 2023 is based on deals that closed or signed and are pending state approval



Future of CSWR in Texas



- CSWR-TX continues to actively pursue the acquisition of distressed water and wastewater systems throughout Texas.
- As emerging drinking water containments are identified and regulated, new permits issued, and additional limits are imposed on WWTPs across the state, CSWR-TX will be a partner to communities to ensure compliance with increased regulation at a reasonable cost to customers.



CSWR References & Reviews Continued



- Quotes from CSWR's 2023 Rate Case:
 - "...the ALJs commend the Company for acquiring numerous troubled systems and bringing them into compliance..."
- Watch the video below where the Texas PUC Comments on CSWR's acquisition of the Castlecomb system from September 2020:
 - Relevant information starts at the 8:20 mark of the video [Link to the Video](#)



THANK YOU

Learn more at

CentralStatesWaterResources.com/about-us

